

Restaurant Rules

General

- 1 The restaurant is a fully licenced restaurant and in terms of the Liquor Licence Act the owners, managers and staff are responsible for upholding all the laws and requirements demanded by the act.
- 2 The requirements include but not limited to:
 - a. Social behaviour throughout the area covered by the licence as well as the surrounding public areas.
 - b. The areas include the picnic area, the open ground in front of the restaurant, the golf course and parking area.
 - c. Serving times.
 - d. Age restrictions as may be applicable to the various areas covered by the liquor licence.
 - e. Currently liquor not purchased from the restaurant or bar is allowed to be brought into the picnic area and golf course by resident members of CBCHOA only and consumed in those areas. Only liquor purchased in the bar or restaurant may be consumed in the club, restaurant, bar, patio and seated areas in front of the restaurant and under the trees adjacent to the putting green.
 - f. Alcohol bought at the bar or restaurant has to be opened by the staff at the time of delivery to the guest. Sealed bottles/containers containing alcohol may not be removed from the building. The facility does not have an off-licence.
- 3 The operation is also required to abide by all the requirements of the Tobacco Act as it applies to smoking and non-smoking areas.
- 4 The waiters and barmen are responsible for ensuring that alcohol related over indulgence is curtailed to prevent patrons from getting out of hand and are required by law to stop selling alcohol to guests deemed to have reached the state of inebriation.

Dress Code

- 1 Smart casual dress is required at all times.
- 2 Swimwear is not permitted inside the restaurant or the bar at any time, but is acceptable at the outside tables and seating area.
- 3 The wearing of crash helmets in the building is not permitted.
- 4 Slops and/or bear feet are not permitted in the restaurant or bar after 16:00hrs.

Behaviour

- 1 The restaurant and patio areas (including the adjacent seating areas) accommodate families and young children.
- 2 Swearing and foul language will not be tolerated in any environment deemed to be a family facility.
- 3 Should a patron become loud and/or abusive security will be called to escort the person from the premises.
- 4 In the event of any of the above taking place the Board will levy severe penalties. A zero tolerance policy will be adopted by the HOA.

- 5 Abusive language toward any staff shall not be tolerated. Should the level of service not meet your expectations please immediately call for the Front of House Manager. Should your complaint still not be dealt with in a satisfactory manner please forward your comments to the CBC General Manager.

Payments of Bills

- 1 The Restaurant has no facility to provide credit to patrons. All bar and restaurant tabs must be paid in full before leaving the building. Failure to pay will be seen as bilking and where the restaurant has to follow up on unpaid bills an additional 20% surcharge will be levied on the amount of the original bill.
- 2 Should such an event happen more than once with the same client the staff are instructed to request that either a card or cash is lodged with the duty manager before any service will be provided to that person or his family.
- 3 Patrons must check their bill before payment to satisfy themselves that the items listed on the cash slip is correct before making payment.
- 4 Once paid please ensure that you receive a valid receipt.

By Order
Caribbean Beach Club Home Owners Association Board
14 November 2016